PIPELINE SAFETY MANAGEMENT SYSTEMS

RCP is an expert on Pipeline Safety Management Systems (PSMS) and has helped lead the way in conducting industry research for the development and creation of API 1173 public awareness materials and best practices. RCP has been instrumental in the development of the planning, implementation and program effectiveness tools that are being used industry wide.

OUR SERVICES

Our experts have a deep understanding of API 1173, process safety management and safety cultures, as well as extensive experience developing, assessing and implementing safety management systems including:

- Executive Team Facilitation (Strategic Planning and Execution)

- Gap Assessments

- Safety Culture Evaluation

- Program Development/Updates (Procedures and Document Processes)

- Program Development Status Tracking (TaskOp™)

- Program Audits and Gap Assessments

- Develop or Modify Implementation Strategies

- Lead/Manage Implementation Team

- Maturity Assessments

- Training

Evaluating the progress and effectiveness of your program can be challenging. RCP's experts have the experience in program evaluation and improvement. Regardless of which maturity level your company is currently at, RCP's Program Audits, Maturity Assessments and Safety Culture Surveys are great ways to evaluate and benchmark your program and effectiveness.

SAFETY CULTURE SURVEY

RCP's Safety Culture Survey helps companies identify the strengths and weaknesses of their safety culture by measuring employees' perceptions about the current safety culture, including management support for safety, peer support for safety, and personal responsibility for safety.

SURVEY BENEFITS

- Measures employees' perceptions about program effectiveness

- Highlights your safety culture's strengths and weaknesses

- Compares differences in departments, positions, shifts, or regions

- Identifies areas for improvement

- Third Party facilitation provides transparency and integrity to the process

In addition to analyzing user-defined demographic variables (e.g., department, position, regions, etc.), the results can be used to establish a baseline for future internal or industry benchmarking and for measuring safety culture improvements.

Safety Culture Survey FAQ

Q1: WHY DO I NEED TO DO A SURVEY?

A: Safety Culture Surveys (SCS) address how to satisfy the requirement in API RP 1173 for a pipeline operator to evaluate its safety culture. It is easily scalable to the size and complexity of the pipeline operator's organization.

Q2: HOW IS THE SURVEY DESIGNED TO REFLECT OUR SAFETY CULTURE?

A: The SCS is designed with the client's input on what safety culture issues are of concern and the data necessary to validate the answers. The size of the sampled population will reflect the size and complexity of the client's organization.

Q3: WHAT TYPE OF QUESTIONS ARE ASKED?

A: SCS questions are typically multiple-choice questions. The answers selected are typically how well the responder agrees or disagrees with the question's topic. The topics include, but are not limited to:

- Procedure use & content
- Communications within work groups as well as between work groups and different levels of the organization
- Levels of trust within a work group and with other parts of the organization
- Adequacy of training
- Maintenance and use of assets
- Knowledge of specific topics or organization goals and objectives
- Perceptions of individual safety and safety expectations of others and how safety performance is rewarded

Q4: HOW IS THE SURVEY COMPLETED?

A: RCP uses the organization's email address book to send out requests to take the survey with a link to a website with the survey. Survey participants access the website and complete the questionnaire.

Q5: HOW LONG DOES THE SURVEY TAKE TO COMPLETE?

A: The number of questions is the primary determinant for how long it takes a person to complete a questionnaire. Ultimately the goal is for the survey to take 10-15 min. An SCS project can take 3 to 5 months to develop the appropriate questionnaire, collect the statistically appropriate number of responses, analyze the results and prepare a written report.

Q6: WHO PARTICIPATES IN THE SURVEY?

A: All levels within the organization, including senior management, are typically involved in completing the survey.

Q7: HOW DOES IT MAKE MY ORGANIZATION BETTER?

A: Knowing the organization's perception of their culture helps managers identify, prioritize and address specific problems at reasonable costs.

Q8: HOW DO I MEASURE SUCCESS?

A: Initial surveys create the baseline to establish metrics and develop an action plan. Subsequent surveys help to monitor your organization's progress and validate improvements.

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